



*Taking the lead in Washington County.*

## ATTENTION VILLAGE OF JACKSON WATER CUSTOMERS

### IMPORTANT INFORMATION ABOUT YOUR WATER UTILITY

#### **Jackson Water Utility was Unsuccessful in Developing / Making Public an Initial Service Line Inventory That Met All Federal Requirements**

On January 24, 2025, our water system was notified that our submitted water lateral inventory had some missing data and that we were in violation of a drinking water requirement. This is not an emergency; however, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We were required to develop and make publicly available an initial inventory of service lines connected to our distribution system by October 16, 2024. The inventory was to identify the service line materials as lead galvanized requiring replacement (GRR)<sup>7</sup>, lead-status unknown/unknown, or non-lead. Identifying and ultimately removing lead and GRR service lines is an important way to protect public health. The Jackson Water Utility **DID** submit an inventory as was required; however, some data was missing/inconsistent, and several service lines were missing specific details

*\*Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems. \**

#### **What should I do?**

This is not an emergency. If it had been, you would have been notified immediately within 24 hours. This is strictly an informational letter only, to make you aware of the violation.

**Learn what your service line and premise plumbing material is.** Contact us at 262 677-0707, or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) or piping inside your home or building is made from lead, galvanized, or other materials. Protect Your Tap: A quick check for lead is the EPA's online step by step guide to learn how to find lead pipes in your home ([www.epa.gov/pyt](http://www.epa.gov/pyt)).

**Learn about construction in your neighborhood.** Unless your service line is not made of lead or galvanized you should be aware of any nearby construction or maintenance work that could disturb the line. Ground tremors from construction may suddenly cause more lead to be released from lead or galvanized service lines in the area.

**Use your filter properly.** Using a filter can reduce lead in drinking water. If you use a filter, make sure you use a filter certified to remove lead. Read the directions to learn how to properly install and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter.

W194N16660  
Eagle Drive  
Jackson, WI 53037  
Phone: 262-677-0707

[www.villageofjackson.com](http://www.villageofjackson.com)



*Taking the lead in Washington County.*

**Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

**Use cold water.** Use only cold water for drinking, cooking, and making baby formula. Remember, boiling water does not remove lead from water.

**Run your water.** The more time water has been sitting in pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, and the length of the lead service line. Residents should contact their water utility for recommendations about flushing times in their community.

**Have your water tested.** Contact your water utility for a list of certified laboratories to order a home test kit or hire a licensed plumber to have your water tested and to learn more about the lead levels in your drinking water.

#### **An alternative water source is not needed**

##### **What does this mean?**

Service line inventories are the foundation from which water systems take action to address a significant source of lead in drinking water. Establishing an inventory of service line materials and identifying the location of lead and GRR service lines is a key step in getting them replaced and protecting public health. Identifying and ultimately removing lead and GRR service lines is an important way to protect public health.

##### **What is being done?**

The Village is currently going through the inventory spreadsheet and correcting the missing data. Once completed, the inventory spreadsheet will be available on our website [www.villageofjacksonwi.gov](http://www.villageofjacksonwi.gov)

For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's Web site at <http://www.epa.gov/lead> or contact your health care provider.

For more information, please contact Jeff Kreutzinger at 262-677-0707 x 714 or email at [jeff.kreutzinger@villageofjacksonwi.gov](mailto:jeff.kreutzinger@villageofjacksonwi.gov)

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. \**

This notice is being sent to you by Jackson Water Utility. Public Water System ID #26701114.  
Date distributed: **June 30, 2025**

W194N16660  
Eagle Drive  
Jackson, WI 53037  
Phone: 262-677-0707

[www.villageofjackson.com](http://www.villageofjackson.com)